



Brian Walker

Technical Writer and Web Designer

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SUMMARY

Enthusiastic Technical Writer and Web Designer with a strong background in creating clear and engaging content and user-friendly websites. Proficient in HTML, CSS, and JavaScript, I have experience in researching, organizing, and presenting complex information in a user-friendly manner. With a keen eye for detail and experience using content management systems, I am eager to contribute to a collaborative team and continue to grow in the industry.

KEY SKILLS

- Technical writing and editing
- Web design and development
- Proficiency in HTML, CSS, and JavaScript
- User experience (UX) design
- Content management systems (WordPress)
- Search engine optimization (SEO)
- Figma
- Graphic design and typography
- Web analytics (Google Analytics)
- Project management
- Agile development methodology
- Cross-functional collaboration
- Attention to detail and accuracy
- Research and analysis
- Problem-solving and troubleshooting

PROFESSIONAL EXPERIENCE

Technical Writer

Jan '23- Present

MUO (makeuseof.com)

Remote

- Utilized exceptional writing, editing, and proofreading skills to produce engaging and error-free content
- Organized material to research and complete writing tasks
- Researched and wrote technical articles on programming for online publication
- Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity

Web Designer

May '22- Present

Freelance

Detroit, MI

- Wrote clean HTML and CSS code, integrating design, extensions, and third-party apps according to the web development plan
- Employed Visual Studio Code and other technology to make line-code repairs and optimize site performance
- Planned website development, converting mockups into usable web presence with HTML, CSS, and JavaScript coding
- Improved and expanded project platforms using JavaScript to develop rich User Interfaces

Delivery Driver

Mar '19- Apr '22

FedEx Ground

Oak Park, MI

- Accurately recorded delivery, payment, and route information using GroundCloud
- Kept detailed records of sales, payments, and completed or in-progress deliveries
- Completed on-time deliveries by choosing the best and most efficient routes

Delivery Associate

Sep '17- Mar '19

Gardner White Furniture & Mattress

Auburn Hills, MI

- Managed customer service issues with professionalism and analytical approaches to maintain satisfaction and promote continued brand loyalty
- Contacted customers before delivery to confirm and coordinate delivery times
- Completed rush deliveries on tight timetables to satisfy customer needs

Logistics Coordinator

Aug '16- Sep '17

APL Logistics

Farmington Hills, MI

- Arranged expedites and assigned shipments to carriers in a centralized database
- E-mailed suppliers and customers with shipping updates
- Took corrective action in the case of accidents and delays to minimize extra expenses

EDUCATION

Professional Certification, Full-Stack Engineering

Aug '22- Present

Codecademy

Remote

Coursework - HTML, CSS, JavaScript, React, Redux, Node.js, Git and GitHub, SQL, PostgreSQL, Express.js, Data structures, algorithms

Bachelor's Degree, Journalism

Sep '11- Dec '17

Wayne State University

Detroit, MI

Coursework - Business/Media Law, Computer Applications and Communications